



Appendix D

Stage 1 Community Engagement Survey

Throsby, Styx and Cottage Creek Flood Study – Survey

City of Newcastle is updating the flood study for the Throsby, Styx and Cottage Creek catchments (east of John Hunter Hospital, excluding Carrington and Stockton).

This survey will take about X minutes and your feedback will help us plan and manage existing and future flood risks in the area.

Q1. Residential address:

House/unit number (optional)_____

Street name (optional)_____

Suburb_____

Q2. How long have you lived, worked and/or visited the study area?

- ☐ Less than 6 months
- ☐ 6 – 12 months
- ☐ 1 – 2 years
- ☐ 3 – 5 years
- ☐ 6 – 10 years
- ☐ 11- 15 years
- ☐ 16 – 20 years
- ☐ More than 20 years

Q3. Are you aware of flooding within the study area?

- ☐ Aware
- ☐ Some knowledge
- ☐ Not aware

Q4. Please select all the locations that you have seen flooding occur within the study area:

- ☐ My home/property
- ☐ My previous home/property
- ☐ My business/place of work
- ☐ Local road
- ☐ Local park
- ☐ Other location (please specify)_____
- ☐ If have not seen any flooding occur within the study area [Go to QX]

Thinking specifically about the flooding you saw at [option selected in Q4]

Q5a. When did this flooding occur? (please be as detailed as possible, e.g. year, month, day)

Q5b. Where did this flooding occur? (please provide the address and/or as much detail on the location as possible)

Q5c. Please provide a general description of the flooding e.g. flooded in my back garden up to the front steps of my house.

Q5d. What was the approximate depth of the flood waters? E.g. depth in centimetres/inches or provide a point of reference

Q5e. What was the approximate speed of the floodwaters?

- ☐ Stationary
- ☐ Walking pace
- ☐ Running pace

Q5f. Do you know the source of the flooding? E.g. name of river/creek, overflow of drainage

Q5f. Was any damage caused by the flooding?

- ☐ Yes (please specify)_____
- ☐ No
- ☐ Don't know

Repeat Q5a – Q5f for each location identified in Q4

Q6a. Do you have any photos of flooding in the catchment that you would be willing to share with City of Newcastle?

- ☐ Yes
- ☐ No

Q6b. [If yes in Q6a] Please select one of the below options to share your photos of flooding:

- ☐ Digital upload [link]
- ☐ Email [engage@ncc.nsw.gov.au]
- ☐ Post [PO Box 489 Newcastle NSW 2300]
- ☐ Please contact me to obtain photos

Q7. Do you have any other information that you think might help in relation to the Throsby, Styx and Cottage Creek Flood Study?

Q8a. Do you give permission for City of Newcastle staff or our consultant to contact you for further information relating to your responses to this survey?

- ☐ Yes
- ☐ No

Q8b. If applicable, would you give permission to be contacted by surveyors to discuss entering your property or business to survey the flooding identified in your response?

- ☐ Yes
- ☐ No
- ☐ Don't know/not applicable

Q9. [If yes in Q8a or Q8b] So Council can get in contact with, you please provide the following information:

Name_____

Phone_____

Email_____

-

Thank you for taking the time to participate in this survey. Your feedback will help with the development of the Throsby, Styx and Cottage Creek Flood Study. For more information, please visit Newcastle.nsw.gov.au/YourSay



Rhelm Pty Ltd

ABN 55 616 964 517

ACN 616 964 517

Head Office

Level 1, 50 Yeo Street

Neutral Bay NSW 2089

contact@rhelm.com.au

+61 2 9098 6998

www.rhelm.com.au